Provider**InfoSource**®

Provider User Guide

Policies and Procedures

Chapter %$

HealthLink®

ProviderInfoSource is an online tool that gives you and your staff
immediate access to information pertinent to your practice

http://providerinfosource.healthlink.com

10.0   POLICIES AND PROCEDURES

10.1   Policies and Procedures Tab

Select Policies and Procedures to access a wealth of information and documents.

The Policies and Procedures section is updated on an as-needed basis to include the most current versions of HealthLink payor arrangements, claims processing guidelines and other important policies.

To access, simply click the policy or procedure (Figure 1). If you have questions or need other information, you may send a secure message to Customer Service or your Network Specialist using the My HealthLink Messages feature, or you may call Customer Service or your Network Specialist.
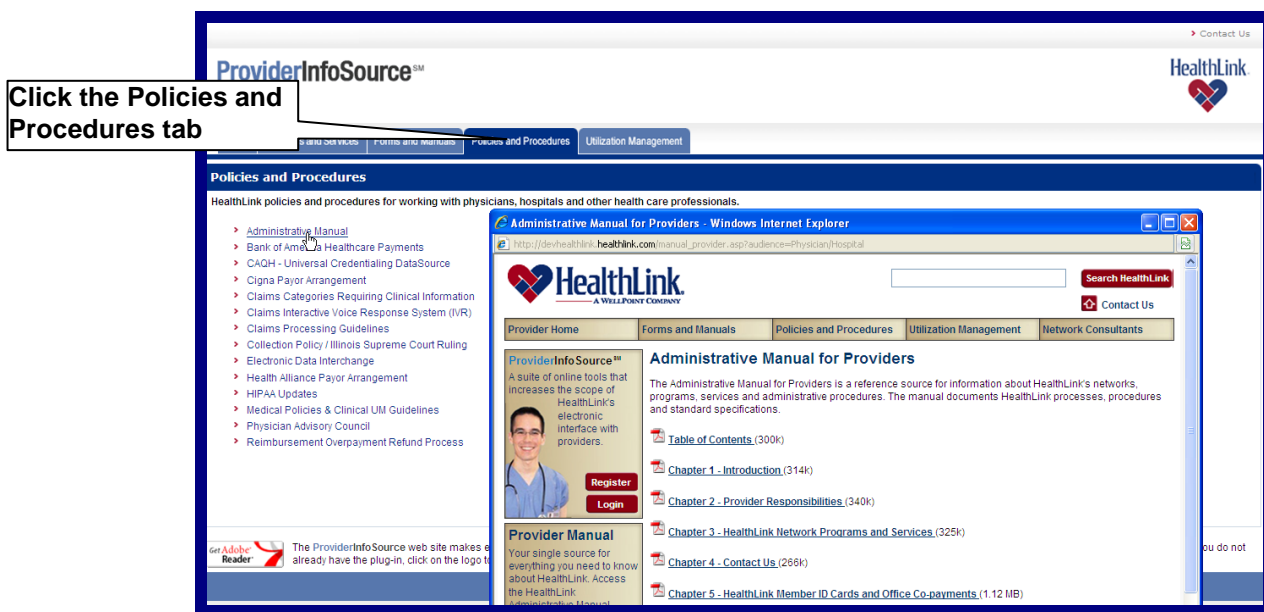

Figure 1. Policies and Procedures.